PARKVIEW
MyChart

📹 Virtual walk-in clinic.

Parkview MyChart's Virtual Walk-in Clinic connects patients of all ages to a provider with access to your complete medical record and medication history 24/7 from your smartphone, tablet or computer - receiving the same level of care as an in-person visit at a walk-in clinic.

- For all ages
- Available nationwide, 24/7
- After Visit Summary available in MyChart
- Choose next available provider or scheduled visit time

Insurance is accepted; however, during extended service availability and overnight hours, periods of high volume, or while traveling outside of Indiana or Ohio, visits are $49.

VIDEO VISIT ETIQUETTE

For your safety and a positive visit experience, we ask that you:

- Not be driving during your virtual visit.
- Ensure you are in a quiet location without distractions.

Visit **parkview.com/VirtualWalkInClinic** for more information including a list of common conditions and video guides.
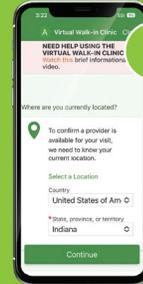
DOWNLOAD THE FREE MYCHART APP FOR ENHANCED, EASY-TO-USE FEATURES INCLUDING VIDEO VISITS.

MyChart Support is available at 260-266-8700, toll-free at 1-855-853-0001 or mychart@parkview.com.

How to begin a video visit

1 In the MyChart app, tap *Menu* and choose *Virtual Walk-in Clinic or* scan the QR code.

2 Confirm your location, select *Urgent Care Visit*, test your hardware and select *Put Me In Line*.

3 Next, complete the eCheck-In process and click *Submit*. This process must be completed before the video visit can begin.

4 MyChart will send you an alert when a provider becomes available. Select *Virtual Walk-in Clinic* and click *Join video visit*.

5 After tapping *Join video visit*, a new browser window will launch a *HARDWARE CHECK* and telehealth.epic.com will ask to allow access to Microphone and Camera. Click *Allow*.

6 Once hardware test is complete and successful, tap the *Join Call* button.